

txSuite System Requirements

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Operating System

The txSuite applications (txGradebook, txConnect, and txMyZone) can run on any operating system with the proper hardware requirements to support the minimum browser requirements.

Mobile Devices

txGradebook is compatible with Apple mobile devices (i.e., iPad, iPod touch, and iPhone). When using txGradebook on an Apple mobile device, some functionality works differently. See Notes for Mobile Device Users in the online Help system Table of Contents for more information. Or, see the notes for mobile device users on the specific Help pages.

Resolution

The recommended video resolution for the txSuite applications is 1024 x 768 (small fonts) or higher.

Hardware Requirements

Any PC with the recommended amount of memory for Windows, or any Mac with the recommended amount of memory for Mac OS X, will meet the hardware requirements.

Browsers

The minimum browser requirements for the txSuite applications are as follows:

For PC:

- Internet Explorer (IE) 11
- Mozilla Firefox (latest version)
- Chrome (latest version)

For Mac:

- Apple Safari 5.0 or later for Mac and iPad only

Note: Safari is the only Mac browser supported by txSuite.

Please check your browser settings to ensure that your browser is set up to accommodate the browser setup requirements on the next page.

Note: Some antivirus software block cookies and pop-up windows. In addition to the instructions below, check your antivirus software to ensure that it is not blocking cookies or pop-up windows from the ^{tx}Suite applications.

Browser Setup

Cookies/Trusted Sites

The use of cookies is required for proper operation of the ^{tx}Suite applications. Adding the ^{tx}Suite application Web sites to the trusted sites means that you trust the ^{tx}Suite applications to use cookies. The browser must be set up to allow cookies from each Web site address that you use to access ^{tx}Gradebook, ^{tx}Connect, and ^{tx}MyZone.

Note: If the Web site address begins with https, and you are using the Internet Explorer browser, be sure to select **Require server verification (https:) for all sites in this zone**. If the Web site address does not begin with https, ensure that **Require server verification (https:) for all sites in this zone** is not selected.

Pop-up Windows

The ^{tx}Suite applications use pop-up windows to display reports and other information. The browser must be set up to allow pop-up windows for each Web site address that you use to access ^{tx}Gradebook, ^{tx}Connect, and ^{tx}MyZone.

Cache

It is recommended that the browser be set to check for the newest version of a Web page every time the page is accessed.

JavaScript


JavaScript must be enabled for proper operation of the ^{tx}Suite applications.

Compatibility View (Internet Explorer only)

Compatibility View must not be enabled in Internet Explorer. Ensure that Compatibility View is turned off.

Disabling Cookies (Chrome only)

To ensure optimal security when using Chrome, you must turn off some default settings using the following steps:

1. Click the Chrome menu  on the browser toolbar, and select Settings.
2. Click **Show advanced settings**.
3. Under **Privacy**, click **Content Settings**.
4. Under **Cookies**, ensure that **Keep local data only until you quit your browser** is selected.

For more information, visit <https://support.google.com/chrome/answer/95421?hl=en>.

Disabling AutoFill

AutoFill may cause some fields within [™]Suite applications to fill automatically. Disable the AutoFill feature using the following steps:


Safari

1. To open the Preferences dialog box, from the menu bar, select Safari, and then select Preferences.
2. In the Preferences dialog box, select **AutoFill**.
3. Next to **AutoFill web forms**, clear all four check boxes.
4. Close the Preferences dialog box.

Firefox

1. To open the Options dialog box, click the **Firefox** button in the top-left corner of the screen, and select Options.
2. Click the **Privacy** tab.
3. In the **Firefox will** field, select *Use custom settings for history*. Additional fields will be displayed.
4. Clear the **Remember search and form history** field.
5. Click **OK** to close the Options dialog box.

Internet Explorer

1. Click the tools button  in the top-right corner, and select Internet Options.
2. Click the **Content** tab.
3. Click **Settings**, and then click **Delete AutoComplete history**.


4. Clear the **Form data** and **Password** fields. To clear Web addresses, you must also clear the **History** field.
5. Click **Delete**, and then click **OK** to close the dialog box.

Google Toolbar

Visit <https://support.google.com/toolbar/answer/47972?hl=en> for more information.

Window Navigation

It is recommended that you use the main menu and submenus to navigate from one page to another within each ^{tx}Suite application. The following suggestions will prevent you from experiencing any client workstation problems.

- Avoid using the keyboard function keys.
- Do not use the browser toolbars (e.g., Address Bar) to access pages
- Click logout to exit the application when finished; do not click  to exit the application.
- If you attempt to open a page within a ^{tx}Suite application from your Favorites list or the address bar, the system first displays the Login page if you are not already logged on. Once you successfully log on to the application, the requested page is displayed.
- Be aware that any unsaved changes on the page you were viewing will be lost, and a warning message may not be displayed.
- Do not open multiple ^{tx}Suite application pages in different windows.
- Do not use the Back button or shortcut keys to navigate from one window to another. Use of these in a maintenance function will produce unreliable results.